

- 1 TERMS This estimate is subject to the terms noted in the bottom panel of this estimate.
- In the absence of any stated terms, Axolotl Ozone Pty Limited requires a 50% deposit with all orders. In the case of supply only and local Axolotl Ozone deliveries, the balance is required on dispatch or delivery of goods, or by EFT prior to delivery. When the orders are for supply and installation, a 50% deposit followed by a 40% progress payment is required prior to the release of goods from our Matraville factory. The balance being due and payable on completion of the installation.
- In the case of delivery by other nominated carriers or for interstate and international deliveries, then the balance is due and payable prior to release of the goods from our Matraville factory. All applicable duties, international taxes, insurance, local handling & custom clearance charges are the responsibility of the purchaser. Acceptance of our goods, services or quotation is automatic acceptance of these terms and conditions.
- If payment exceeds 30 days from completion of works (whereby 'works' is the scope of work inclusive of delivery and installation if stated in the client's signed contract) and issue of final invoice a 10% levy on the quoted price will apply. At 60 days an additional 10% will be incurred. After 30 days from completion of works and issue of final invoice the account will be transferred to a collection agency and all additional costs will be incurred by the client.
- 2 AVAILABILITY Availability of goods manufactured by Axolotl Ozone is quoted in working days and is taken from receipt at our Matraville factory of an official order, deposit and confirmed panels sizes (including all work in glass), finishes and templates where required. 'Working Days' (as indicated on estimates) refers to Monday to Friday excluding Public Holidays. Please note that the estimated availability is determined to the best of our ability at the time of issuing this estimate however we cannot accept any responsibility for delays that may be caused due to delays that may be experienced by our suppliers.
- 3 INSTALLATION (GENERAL GLASS PRODUCTS) All installation work is performed by approved Axolotl Ozone sub-contractors. In the case of installation that is included and charged as part of Axolotl Ozone's supply package then all work is subject to a site inspection following confirmation of your order, and the price may vary according to the site conditions. It is understood that this estimate is offered under this basis. All prices are quoted based on normal working hours (unless stated otherwise) excluding weekends and work carried out after 5.00pm Monday to Friday. Requests for work to be carried out after hours or on weekends will attract an additional charge. Our quoted price is based on clear site access and special site conditions may vary the prices quoted. All quoted prices are plus materials, scaffolding where required and special handling equipment (unless stated otherwise). All work carried out to design detail by others and/or where particular products may be specified is subject to item 4 of these conditions. All work is guaranteed for 12 months against faulty workmanship however all surface finishes on glass and framing systems must be inspected at the time of completion, and Axolotl Ozone does not accept responsibility for any damage caused to either the glass or framing systems following completion of installation. For installation completed on sites where other trades may follow Axolotl Ozone's installation, a progress inspection may be required to sign off completed work. Any scheduled work that is cancelled without 48 hours notice will incur a cancellation fee commensurate with the amount of preparation work that may have been undertaken at the time. Axolotl Ozone's quoted hourly labour rate is inclusive of Superannuation, Workers Compensation and Public Liability but special site allowances will be added to the final invoice if such charges are incurred after our quotation has been accepted., is also subject to Clause 11 "Australian Standards and Legal Liability" included as part of these conditions.
- 4 TECHNICAL ADVICE In cases where Axolotl Ozone Pty Ltd have relied upon the accuracy of the information that has been provided to us to in regard to installation and/or structural issues we confirm that such information is provided on the basis that you will, before placing an order, receive expert independent advice and that Axolotl Ozone disclaims any liability for loss or damage arising from the provision of such information where no payment has been made.
- 5 DELIVERY The estimated cost of delivery (where quoted) is to the ground floor of a single nominated point in the Sydney Metropolitan area provided the complete estimate is accepted. If carriers other than Axolotl Ozone make deliveries then all goodwill become the responsibility of the purchaser immediately after they leave our Matraville factory. Axolotl Ozone will accept no liability for damage or breakage's to goods supplied once they leave our premises.
- 6 TEMPLATES Templates are required (minimum of 3mm thick ply) for all non standard, custom shapes or panels requiring holes for mounting onto frames supplied by others. All supplied templates must be clearly marked with all holes, cut outs etc. and as templates are used to cut raw material an allowance of 3-5mm growth in the final product should be allowed for when preparing templates. Templates should never be a finished tight size. All templates must be clearly marked with the face that is being processed and all templates must be marked with the customers name and purchase order number, project name and Axolotl Ozone job reference number. Supplied templates cannot be altered or additional information added unless the person supplying the template does such work. We also reserve the right to reject supplied artwork or templates if they are deemed unsatisfactory for reproduction, and no work will commence until satisfactory artwork or templates are received. In the event a template is lost or misplaced then a new template will be required. Axolotl Ozone will under no circumstances do drawings or take measurements from supplied templates to expedite ordering.

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| 7 | ORIGINAL OZONE ARTWORK AND DESIGN | All artwork and drawings supplied or issued by Axolotl Ozone that contains original Axolotl Ozone design work remains the property of Axolotl Ozone Pty Limited and are subject to copyright where the © is displayed. Finished artwork or proposals supplied by Axolotl Ozone that contains original design work must not be used for any other purpose without the written approval of Axolotl Ozone Pty Ltd. |
| 8 | CHROMAZONE COLOUR | 'Chromazone' colour is an applied finish and slight variations in colour and intensity may occur between submitted samples and finished product. Colour applied to clear float glass will be affected by the natural green tinge of the glass. For exact colour match only STARPHIRE glass should be used. Note that STARPHIRE glass is supplied at a premium to clear float glass. Axolotl Ozone will not accept returns for product where slight colour variations do occur, or where other materials or light sources may alter the desired affect. The surface coating is also cold applied and may be damaged through incorrect handling or use of abrasive cleaning materials or exposure of the painted surface to areas of high traffic. Axolotl Ozone recommends the surface be only cleaned with a soft damp cloth. The application of colour can result in small blemishes on the glass surface and Axolotl Ozone will only accept responsibility for blemishes that can be viewed from a distance of greater than 3 metres from the non painted surface of the glass. Axolotl Ozone requires a PMS reference or colour chart reference for all non-standard colours. A sample charge of \$ 50.00 per sample will apply for all colour match samples where the project value is less than \$ 2,000.00. |
| 9 | TEXTURE & VIEW FACE | Axolotl Ozone formed glass can be viewed from either face. Panels that require either the smooth or textured face to be viewed from one direction must be clearly marked with the view of the SMOOTH face. Axolotl Ozone accepts no responsibility for panels supplied where the viewed face is opposite to that required unless the viewed face was clearly stated at the time of order. |
| 10 | VARIATIONS TO TEXTURES | As many of the processes of producing formed glass are done by hand there may be some variation between samples, including project specific samples and standard texture samples, and the finished product. Many of these variations are naturally occurring and may include 'stretch' marks towards the outer corners and/or 'flat' spots within the nominated texture where the weight of the glass flattens the mould material. Axolotl Ozone accepts no liability for these variations. |
| 11 | HEAT SOAKING | Heat soaking of glass is available on request. Heat soaking is a method of accelerated testing that reduces the likelihood of breakage by a factor of 20, with a 95% conversion rate of potentially damaging nickel sulphide inclusion. Heat soaking of toughened glass adds 5 working days to all quoted lead times and an additional charge of AUD\$120.00 psm applies. |
| 12 | NOMINATED DIMENSIONS AND FINISHES | This estimation is based on the quantities and finishes submitted and any subsequent variation in quantity, design or finishes may alter the prices estimated and the delivery times indicated. It is also the sole responsibility of the purchaser to finalize exact quantities and sizes for any goods that are to be manufactured using dimensions or quantities nominated by other contractors. We also take no responsibility for any incorrect measurements given, or any glass that does not fit purpose built frames when the purchaser or their nominated sub-contractors or agents give such measurements. An allowance should also be made for all glass supplied by Axolotl Ozone as panels with bound edges for glazing into rebates have a tolerance of 0 - + 3mm and fire polished free edges of 0 - + 5mm. Glass with bound edges may also feature irregularities due to the hand made nature of the product. All glass is supplied to the tolerances as outlined in AS2208. |
| 13 | RISK & TITLE | It is a condition of acceptance of this estimation that title to any goods supplied by Axolotl Ozone will not pass to the purchaser until payment has been received in full, and all C.O.D. payments will not be considered paid until cheques etc have been cleared through our bank Deposits are also non-refundable once work has commenced. |
| 14 | AUSTRALIAN STANDARDS & LEGAL LIABILITY | All goods supplied by Axolotl Ozone Pty Ltd are supplied with the expressed understanding that the purchasers have satisfied themselves that the glass to be supplied under this estimate meets all the requirements of AS 1288 (Glass in buildings – Selection and installation). To the extent permitted by law, we do not accept liability for any loss or damage, which any customer may suffer arising from any negligence on our part. No person or company should rely on the specifications contained within this estimate without requesting an independent engineers report for the specific project and use of the glass and/or fittings and method of installation. Axolotl Ozone confirms we are not able to offer written certification of any application of our glass, apart from conformance to AS/NZ 2208 (Safety glass materials in buildings). |
| 15 | LUSTRE GLASS INSTALLATION | Axolotl Ozone recommends that a neutral cure silicone or non acidic adhesive be used to fix glass to a substrate. Prior to the application please ensure the substrate is free of contaminants and is clean, dry and sound. Care should be taken to ensure that the manufacturers instructions are strictly followed, or in the absence of instructions then Axolotl Ozone recommends fixing using a wavy 5mm vertical strips not less than 30mm apart. Sufficient cure time should be allowed before glass bracing that may be used is removed. DO NOT APPLY SELECTED ADHESIVE OR SILICONE IN BLOBS AS FULL CURING MAY NOT OCCUR AND THE SURFACE COATING MAY BE COMPROMISED. It is the purchasers responsibility to ensure selected adhesive or silicone is suitable for the fixing application required. Axolotl Ozone also recommends that during installation clean lint free gloves (1 pair supplied) are worn to ensure that selected adhesive or silicone does not come in contact with the presentation surface. If selected adhesive or silicone does come in contact with the surface then the VITROglaze surface may be compromised and permanent damage to the surface may occur. |

- 16 LUSTRE GLASS CARE PROGRAM Lustre Glass has a VITROglaze glass surface treatment applied to the presentation face making the surface easier to clean and resistant to surface contamination, staining or discolouration. The presentation surface should only be cleaned with a damp, lint free cloth as part of normal cleaning cycles. VITROglaze is a permanent treatment for sandblasted glass that bonds a Teflon®-like molecule to the surface of the glass. The treatment renders the glass hydrophobic (water repelling) and oleophobic (oil repelling) and seals the surface of the glass from dirt deposition, mineral and water staining, oil staining and environmental staining. Whilst this treatment does not make the glass non-clean it does reduce cleaning effort by 50-90%. When cleaning the surface DO NOT USE abrasive or harsh cleaners, scouring pads, steel wool or alkaline cleaners as this may compromise the VITROglaze surface and may permanently damage the glass. Care must also be taken to avoid the use of spirits or solvents as penetration on the face and rear surface may damage the surface coating. Use of Lustre as a working surface may damage the VITROglaze coating, requiring the VITROglaze to be re-applied. Due to the reflective nature of the rear surface coating scratches and other marks may be more visible than on other matt-coated glass products. No defects should be visible from a distance of three metres or over, when Lustre Glass is in final position and reasonable mode of lighting has been considered. Glass must be inspected prior to the glass being installed and any defects to be highlighted prior to final installation being performed.
- 17 TOUGHENED PANELS All toughened cast glass panels conform to the particle breakage test required for AS2208-1979 'Safety Glazing Materials for use in Buildings (Human Impact Considerations)'. They do not conform to thickness regularity or flatness regularity required for application of approval stamp to each toughened panel due to the textural nature of the glass. Toughened panels may also experience a 'bow' across the length of the panel, which is consistent with the processing of toughened glass. This 'bow' may be up to 8mm, which is within Australian Standards. Toughened glass is also manufactured with an overall size tolerance of +-3mm, centre to centre and centre to edge of holes of +-1mm and a drilled hole tolerance of +1- 0mm. Toughened glass may also experience markings on the glass caused by the ceramic rollers of the toughening furnace.
- 18 RETURNS AND REMAKES Axolotl Ozone Pty Ltd requires that any error in measurement, quality of product or other supply issue be noted in writing within 7 days of receipt of goods. Axolotl Ozone Pty Ltd will not accept any costs associated with the removal and/or replacements cost for any glass that has been rejected after installation has occurred. For national or international deliveries it is the purchasers (or nominated agent) responsibility to inspect the goods on delivery or prior to the goods leaving our Matraville factory to ensure they meet the specifications of goods ordered.
- 19 VALIDITY The prices are valid for 60 days from date of estimation.
- 20 STORAGE FEE A storage fee of \$60 per square metre per week will apply to item/s which are not collected from our Matraville factory within two weeks of completion and issue of the final invoice. If an item is less the 1 sqm it will be charged at the minimum storage rate of \$60 per week. No responsibility will be taken by Axolotl Ozone for items which are not collected from our Matraville factory exceeding 30 days from completion and issue final invoice.
- 21 EXPORT Prices quoted are FOB Sydney/China. Prices do not include insurance unless this item is quoted separately. All export costs, including any applicable duty or taxes at point of departure and in the country of destination, are the responsibility of the purchaser. Freight can be arranged on behalf of the purchaser with payment for freight to be made direct by the purchaser to our nominated carrier and/or agent.

PRINT NAME _____

SIGNATURE _____

DATE _____
